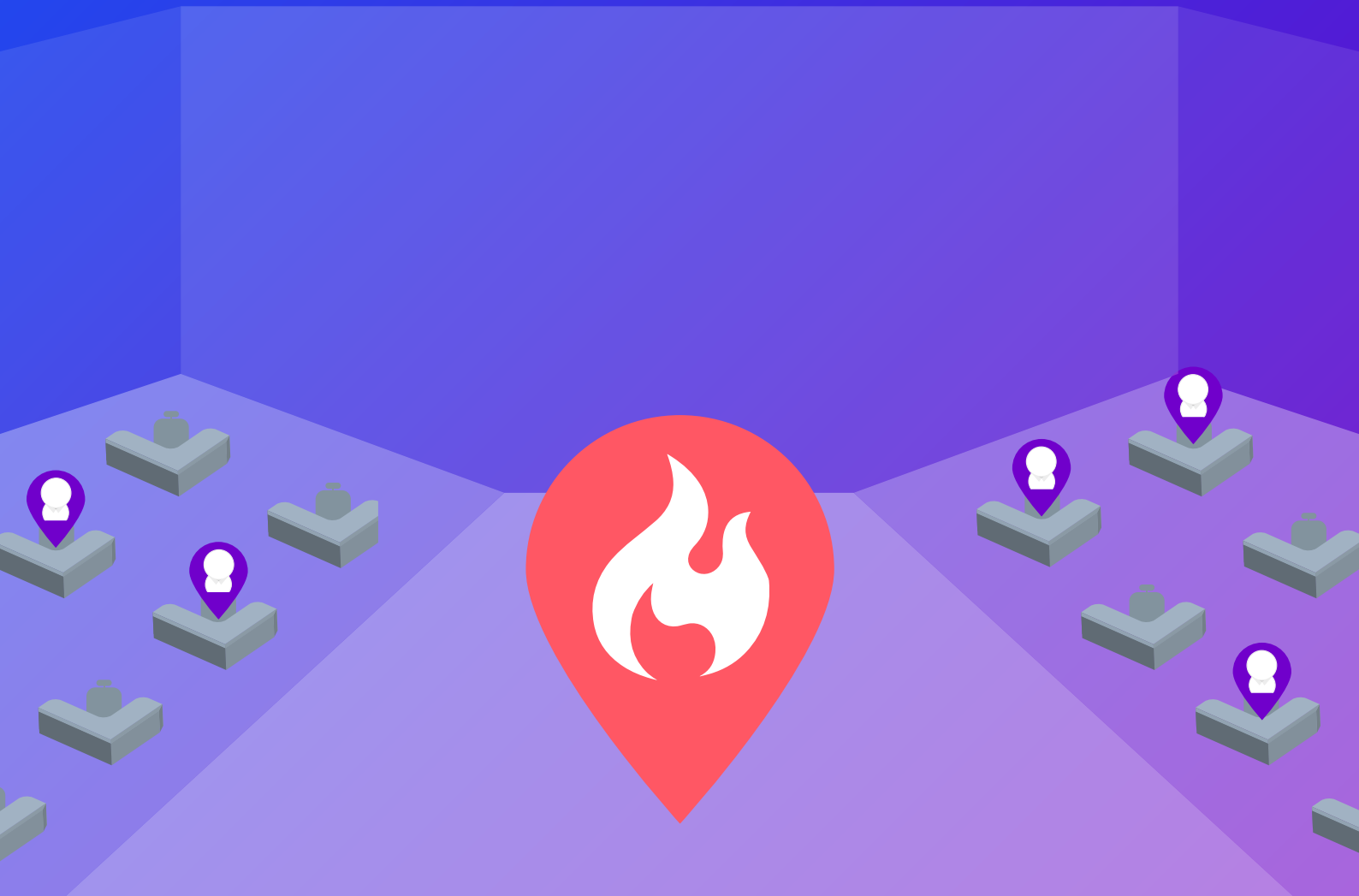




# Incident Management



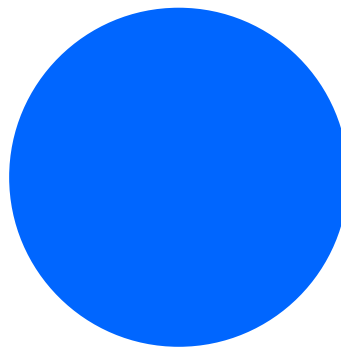


# Why our product!

- Improves health & safety of guests and occupants
- Mitigates impact of incidents by improving incident management efficiency
- Reduces insurance premium
- Promotes collaboration amongst all stakeholders

# What our product can do

- Automated Incident registration – with integration to building systems via iviva IBMS
- Trigger appropriate response plan based on incident type
- Automatic attachment of evacuation plans according to Incident Type, Location and Category
- Dynamic team formation to manage incidents
- Notify predefined subscribers, first responders based on Incident type, location and severity along with tasks to be carried out
- Centralized Incident Management across a portfolio of buildings
- Fine tune Incident Management process to suite organizational needs



## Register Incidents

- Register incidents via mobile or desktop
- Register an incident by location, type, severity and expected time to contain the incident

## Dynamic team formation

- When an incident is registered, a team including staff & service providers, is formed based on incidents location, severity & category.
- The team will be notified with tasks to be carried out by each user role
- Tasks, when completed, will be ticked showing current status among the team
- Documents and images can be added by team members
- Allows collaboration

## Weblets and analytics

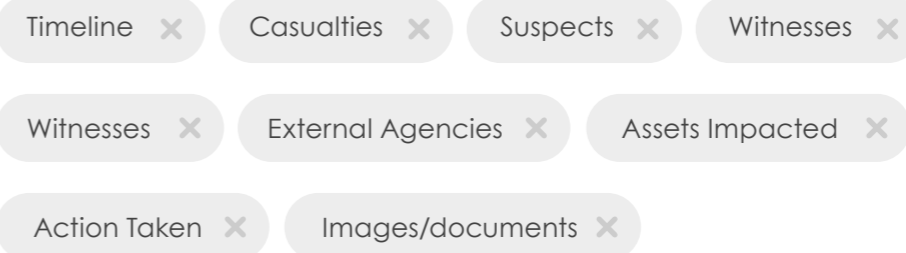
- Recently created incidents
- Incident Summary: Shows the percentage of Incidents in a graphical manner, based on Incident Category
- Incidents Supervised by logged in user
- Incidents Subscribed by logged in user
- Incidents Registered by logged in user

## Reports

- Allows creation of custom reports
- Provide creation transaction reports with filtering

## Incident management

- Authorized users may add comments to a given incident
- Add ad-hoc tasks to an incident in addition to the default tasks.
- Add incident audit details for the purpose of recording



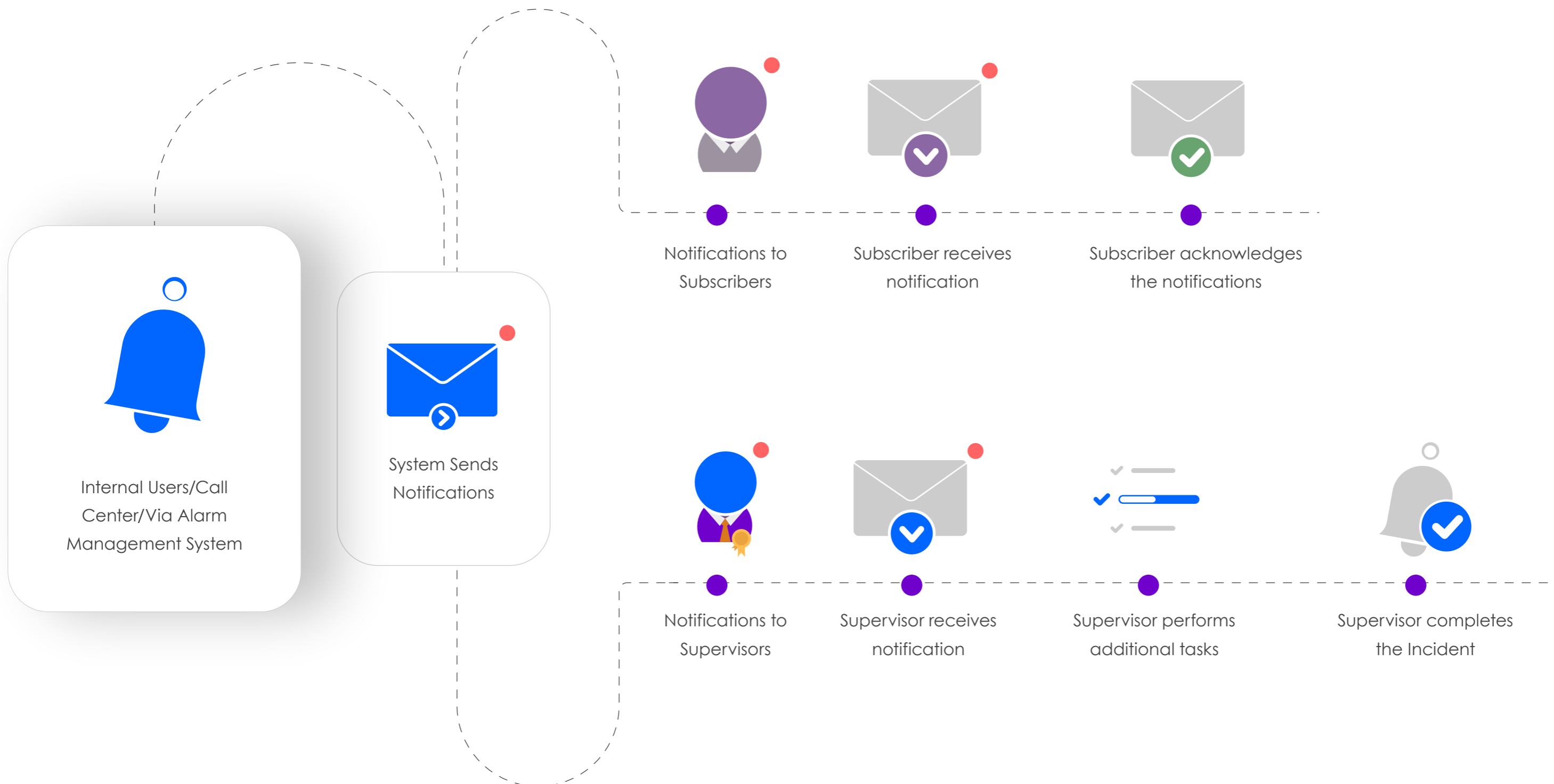
## Preventive actions

- Electronic record keeping of "Loss Prevention audits" & "Risk Assessments"

## Additional functionality with integrations

- Automatic registration of incidents based on events received via external systems
- Remote monitoring & automated control of building systems for better incident management
- Viewing of live CCTV feeds for situational awareness
- Tagging of video clips for incident audits purposes

# How Incident Management works.



[iviva.com/SmartSpaces](http://iviva.com/SmartSpaces)

Contact Eutech today to find out more about iviva Smart Spaces.



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by Eutech